

# MAC OPS LTD LIQUID DAMAGE DISCLAIMER:

## Warranty and your device:

- Liquid damaged devices are not able to given a Mac Ops repair warranty.
- Your device manufacturers warranty is possibly voided when your device has liquid damage. Certain component markers inside electrical devices make it easy to spot that your device has received liquid damage. Theses markers show in red.
- We are unable to provide a warranty on liquid damage repairs due to the possibility of ongoing corrosion.

## Payment for Treatment:

- There is an upfront inspection fee \$70 for Smartphones and \$130 for Computers. This is to cover the time taken to take the device apart, dry and clean all components with Isopropyl then test individual parts.
- Often, parts need to be replaced like LCD screens, speakers, batteries and microphones. Mac Ops will contact you prior to replacing and additional parts on your device and advise the costs associated with this repair.

## Liability

- It is possible that during the cleaning process that a heavily corroded part can cease to function
- Mac Ops will NOT BE HELD LIABLE should your water damage device fail during repair. By signing this disclaimer, you "the customer" and owner of the device/s to be repaired by Mac Ops Queenstown, acknowledge that any existing warranty the device/s have will be rendered VOID. As such Mac Ops Queenstown will not be liable for any potential warranty disputes which may occur post repair.
- If you do not collect (or arrange for delivery, where applicable) your repaired device within 60 days of us notifying you that it is ready for collection, we may sell your device to recover our costs.
- It is the responsibility of the customer to ensure their data backups are up to date. Mac Ops and our service partners will attempt where possible to perform data back ups with customer devices but are not responsible for this process.
- For certain iPhone and Computer repairs we will need customer iCloud username and passwords to complete a data back up and restore a customer device effectively.

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By signing the form below and leaving your device with us you are acknowledging that you have read and agreed with the above disclaimer.