



**North Island
iPhone, MacBook, iPad and other brands:**

Mac Ops, c/o Koru & Fern,
Kodak/Countdown,
475 Ti Rakau Drive,
Huntington Park, Auckland 2013

**South Island
iPhone, iMac and MacBooks:**

c/o Mac Ops,
27 Rees St,
Queenstown 9300

Essential Information

Before sending your device in for repairs please follow these instructions:

1. Your phone/tablet must be packed carefully to ensure that no further damage is caused during transit.
2. Back up your phone before sending it away.
(For iPhones we recommend plugging your phone into iTunes and allowing it to create a backup. iCloud will only provide a partial backup of your data.)
3. Please turn the phone off, wrap securely in bubble wrap and cardboard.

Your Details

Your Full Name:

Contact Phone Number:

(Please ensure that you can
be reached on this number)

Your Full Address:

(for return courier)